

1 / 31

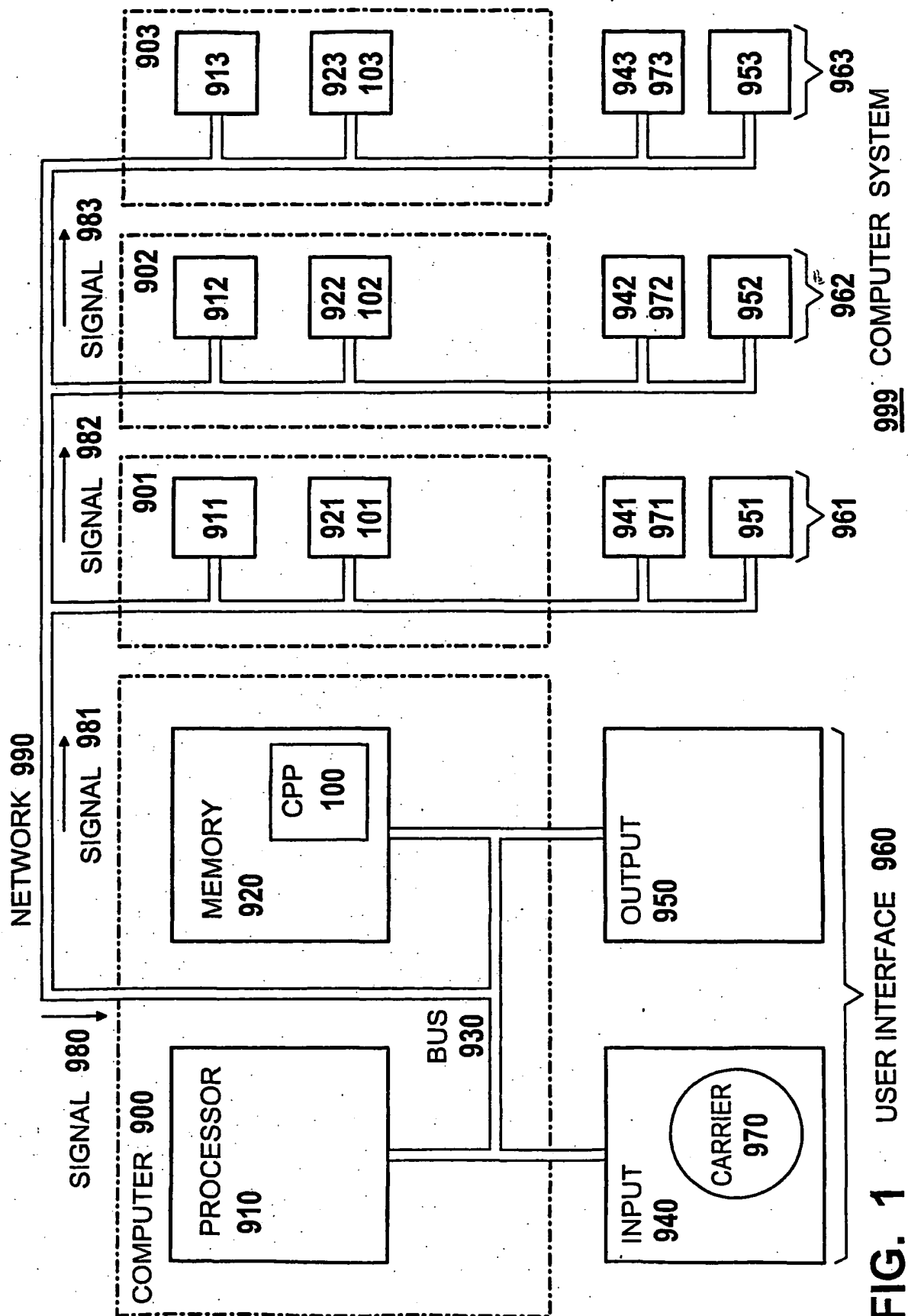


FIG. 1 USER INTERFACE 960

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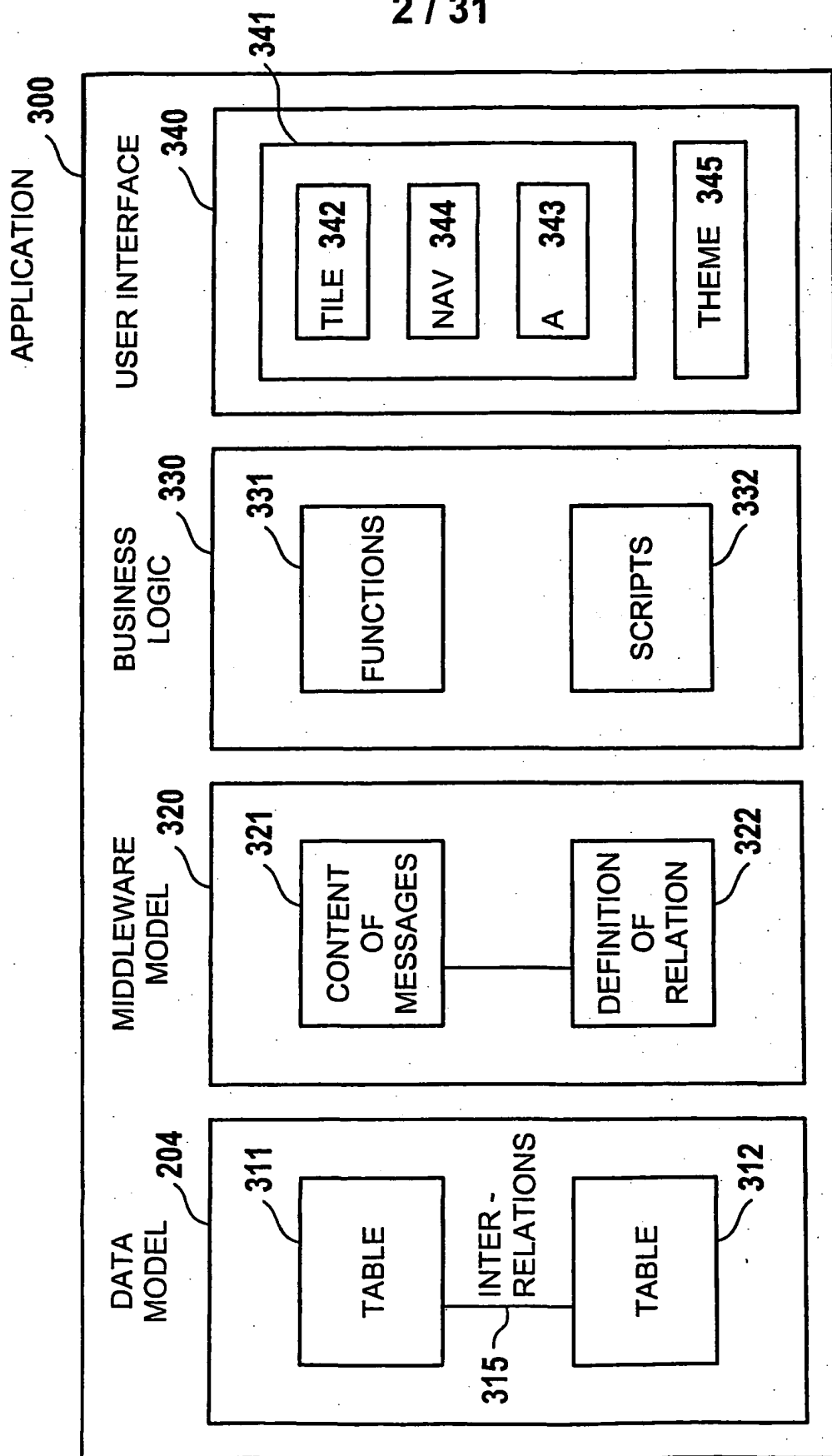


FIG. 2

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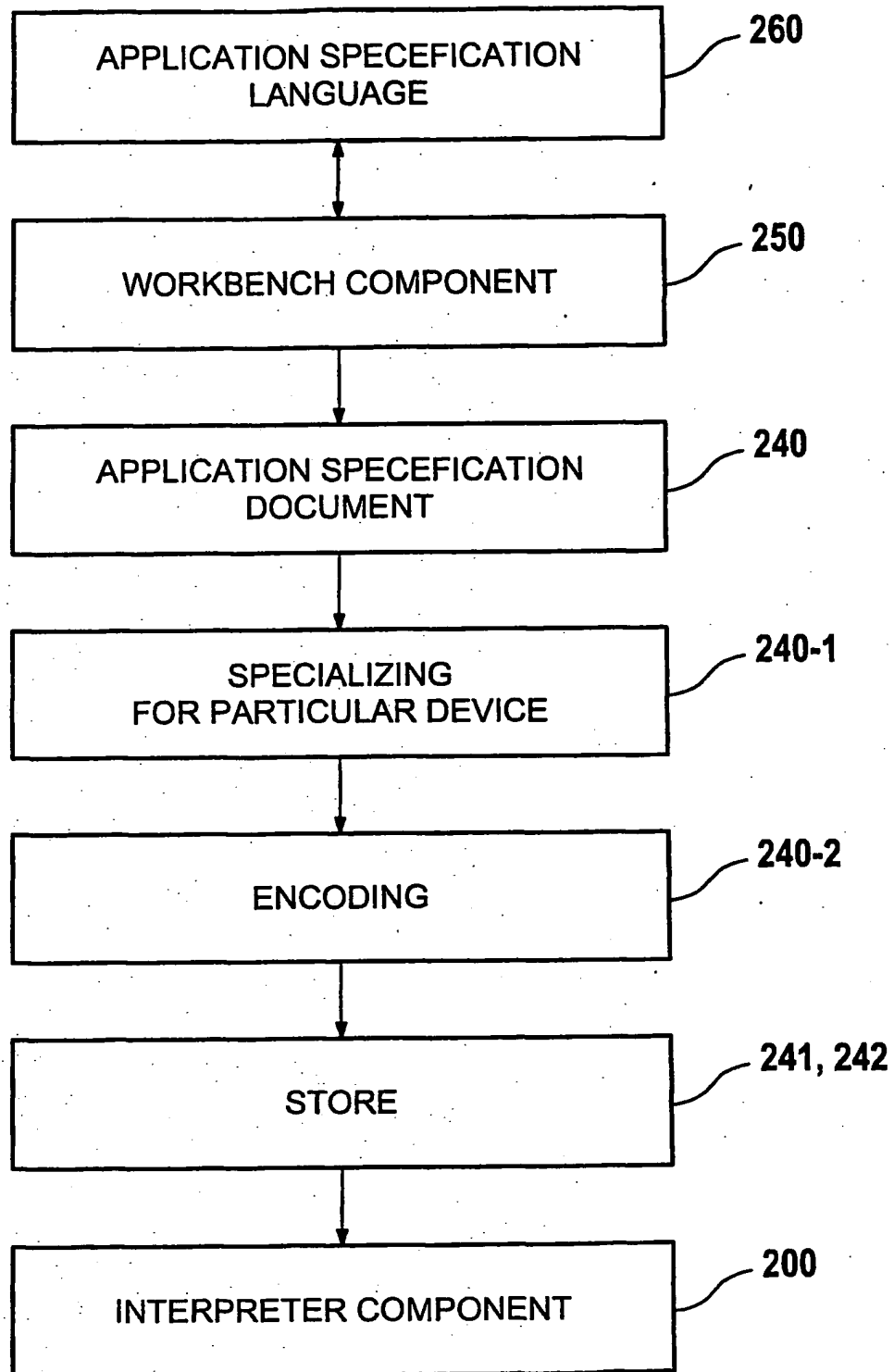


FIG. 3

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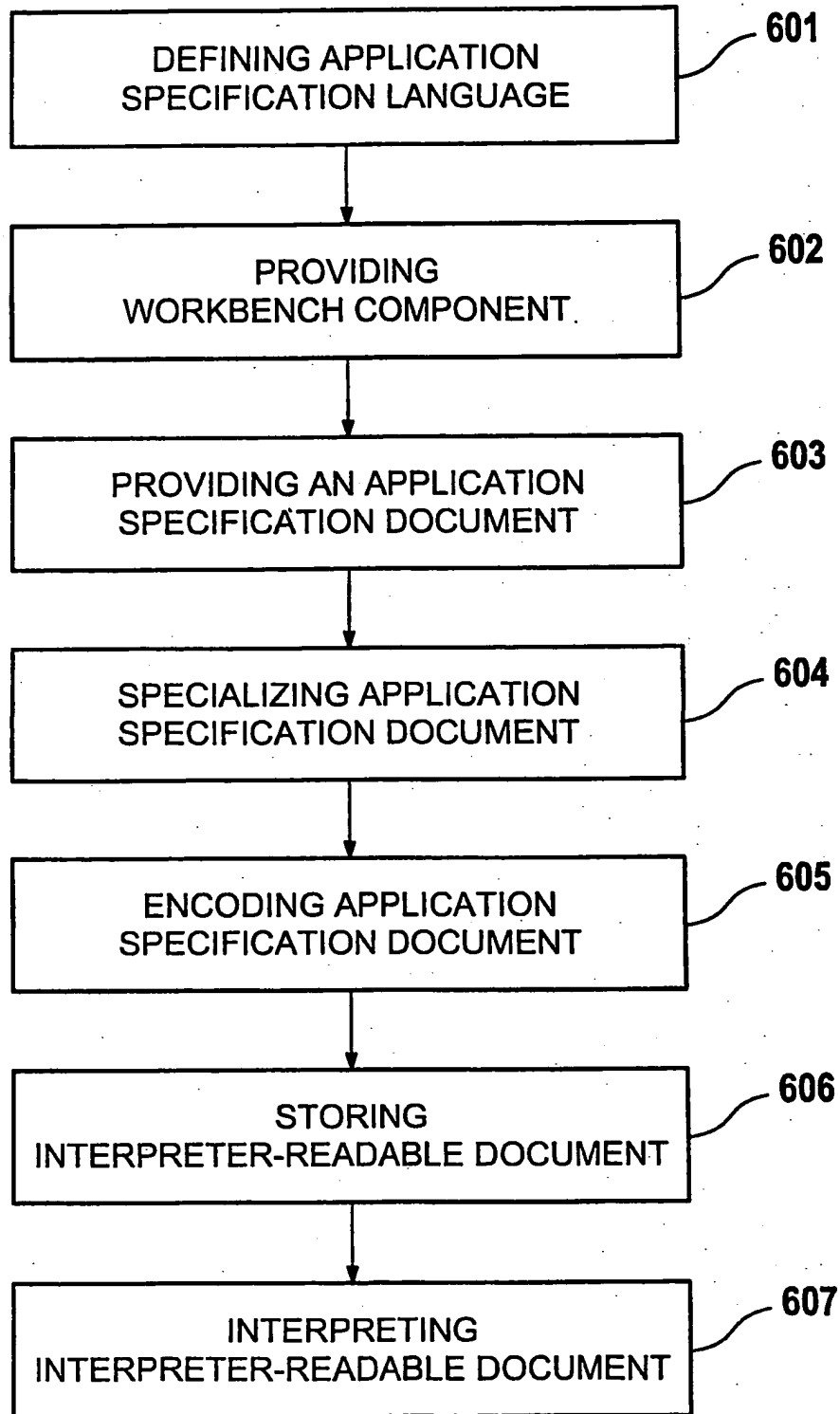


FIG. 4

600

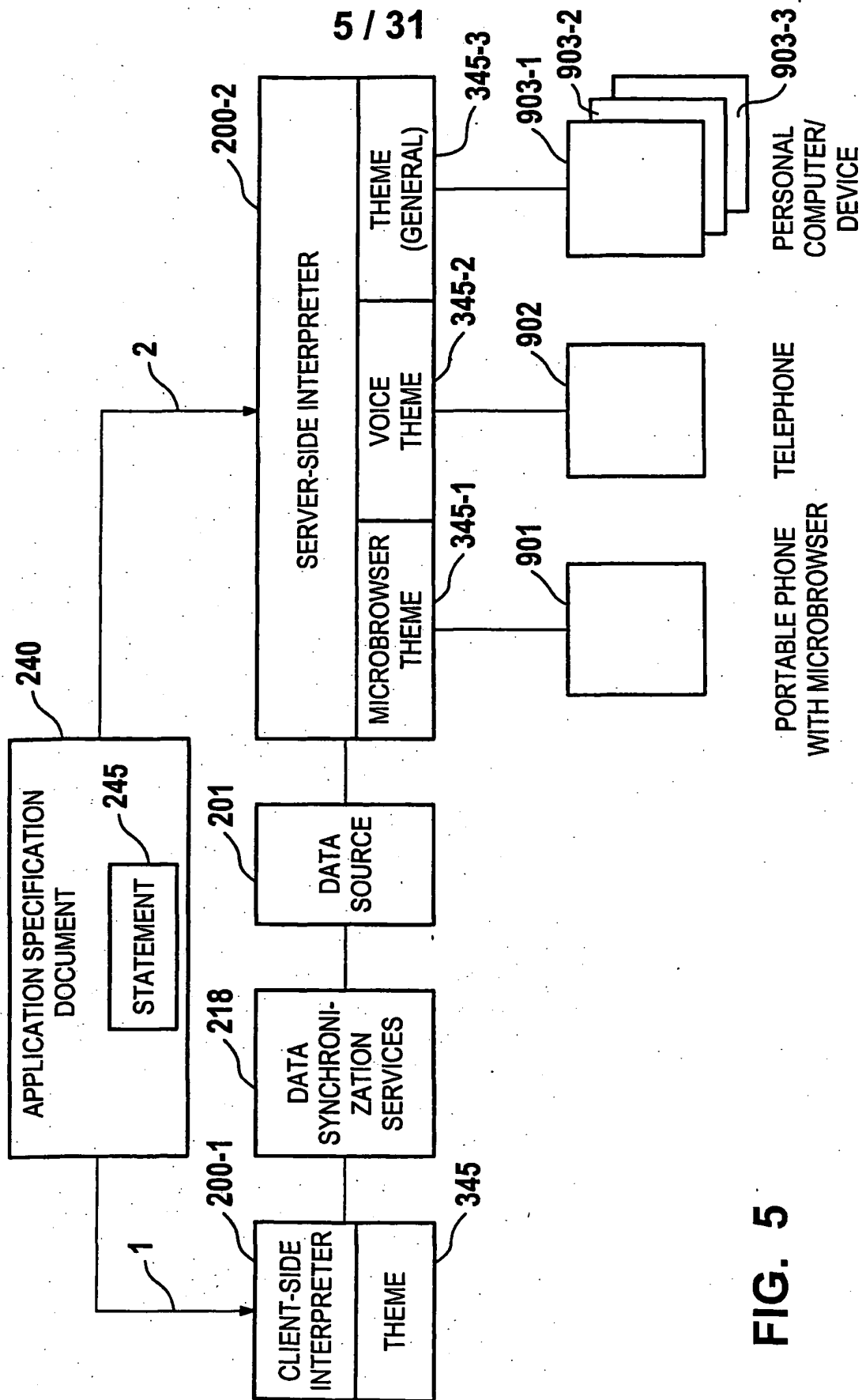
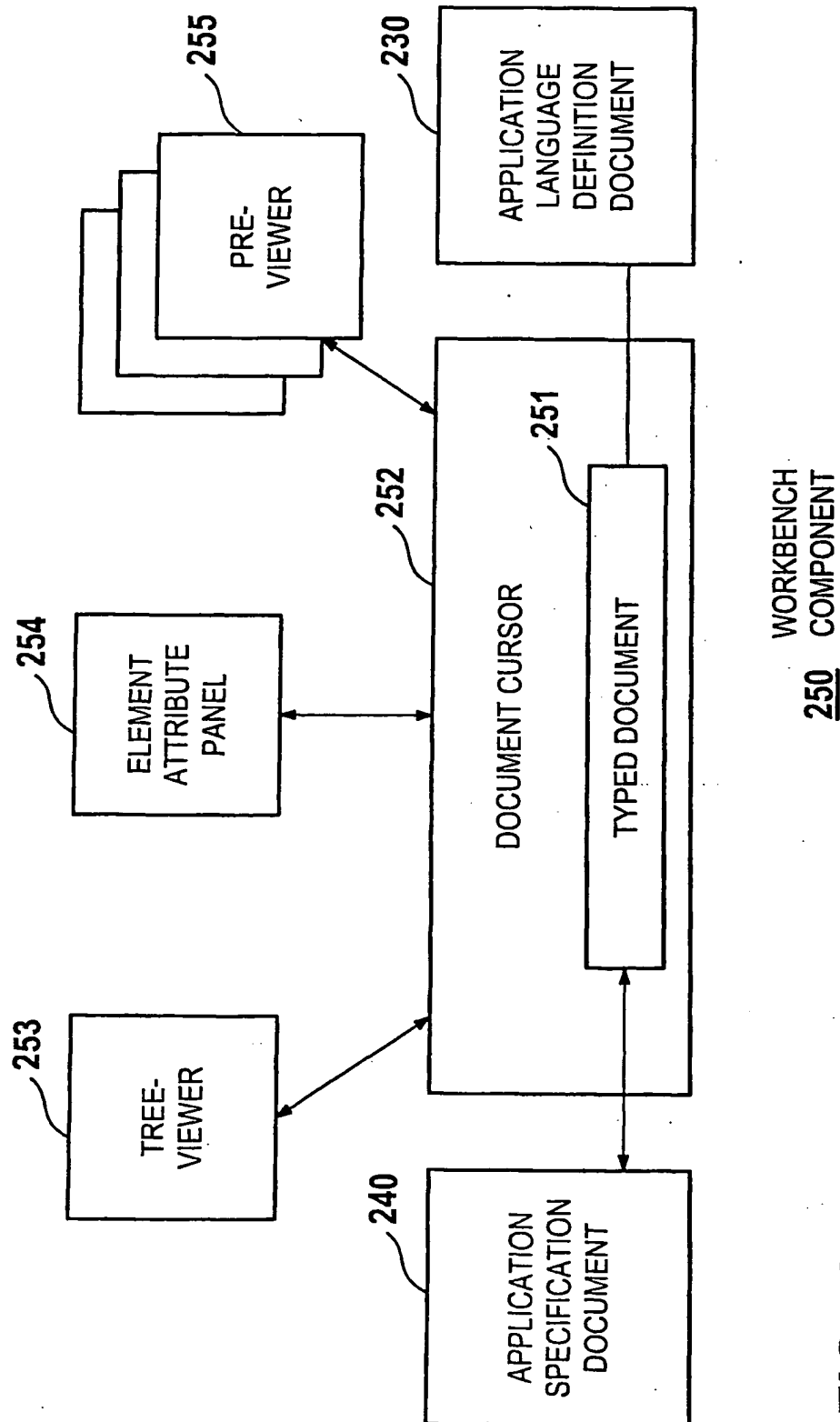


FIG. 5

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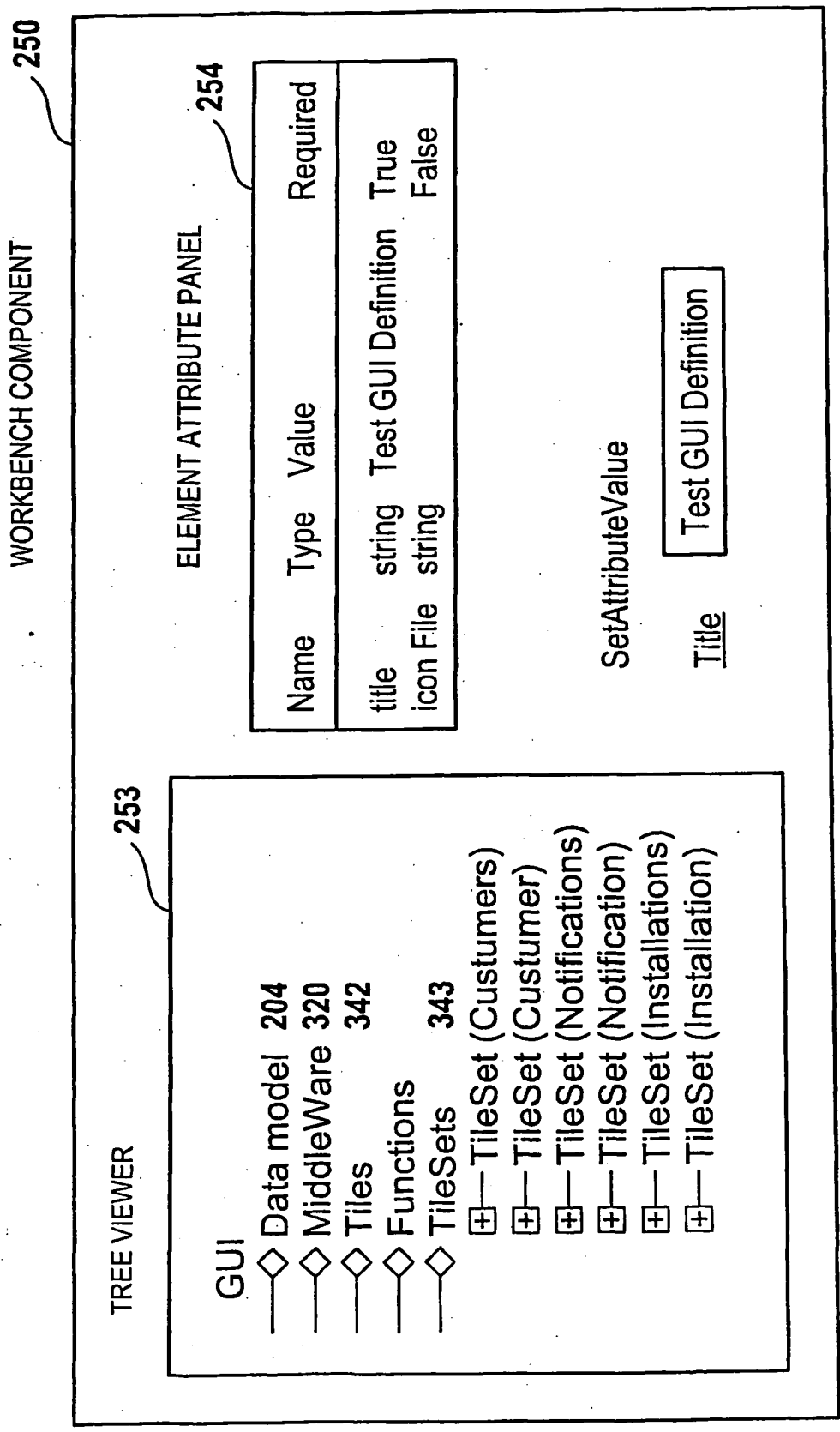


FIG. 7

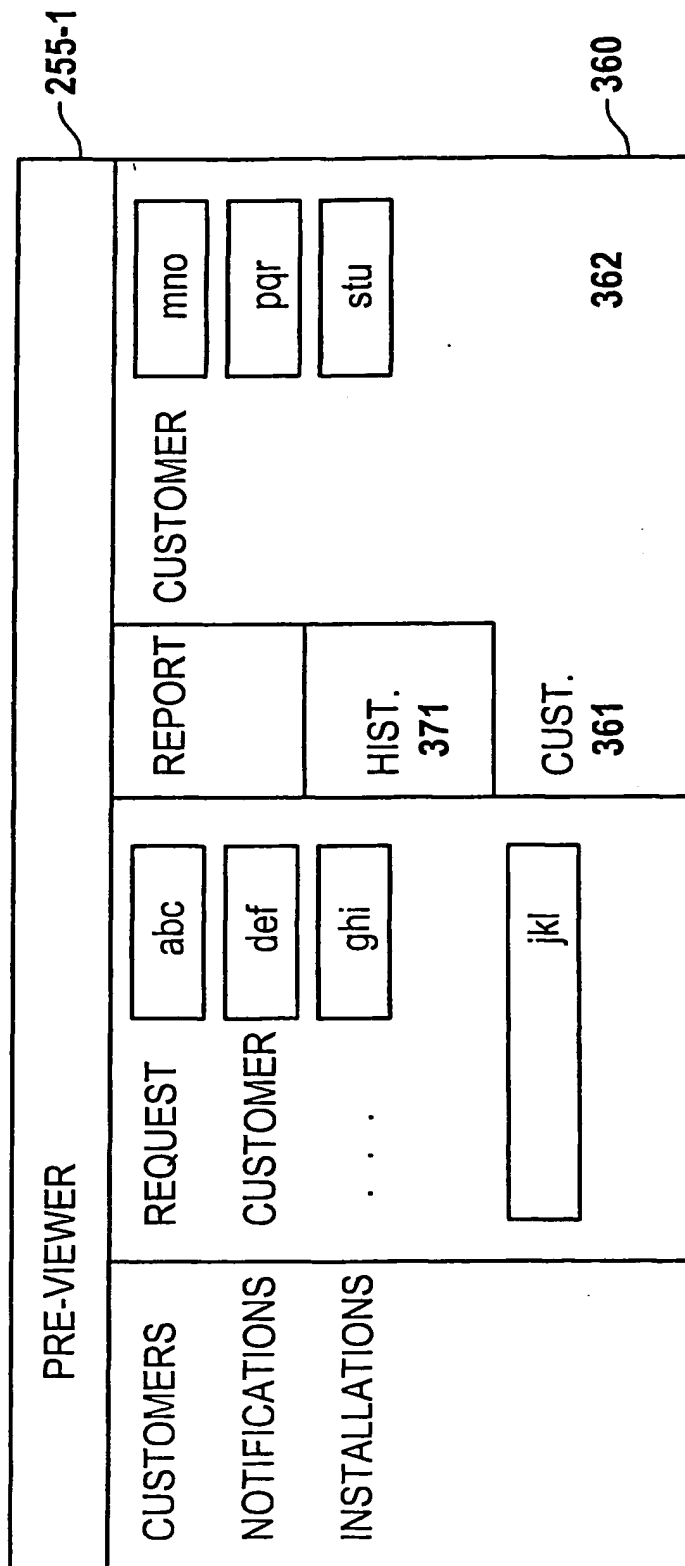


FIG. 8

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PRE-VIEWER

GENERAL	CUST.	HIST.	REPORT
REQUEST	abc		
CUSTOMER	def		
...	ghi		
	jkl		

255-2

FIG. 9

PRE-VIEWER

CUSTOMERS NOTIFICATIONS INSTALLATIONS	REQUEST	
	CUSTOMER	

255-3

FIG. 10

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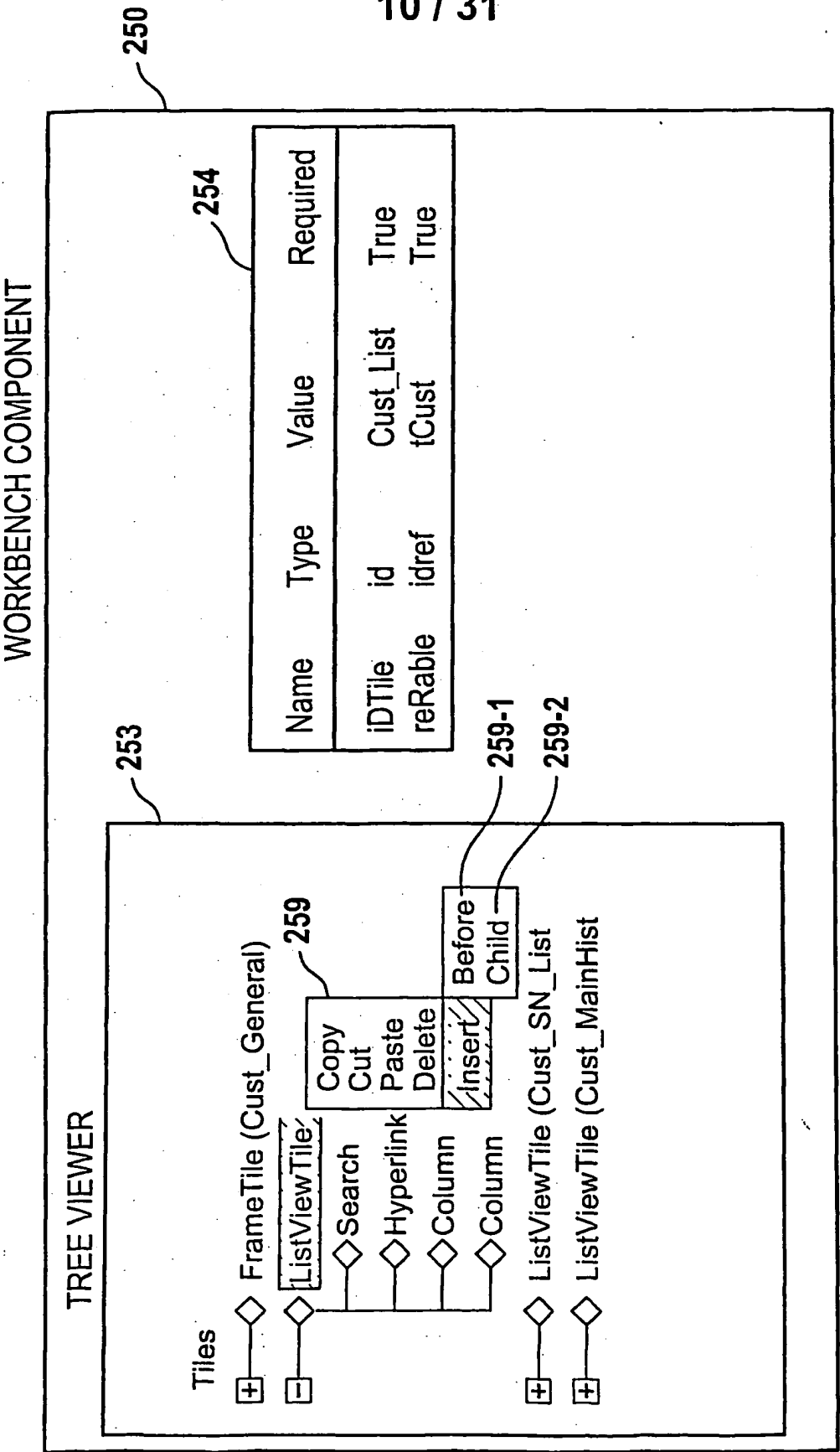


FIG. 11

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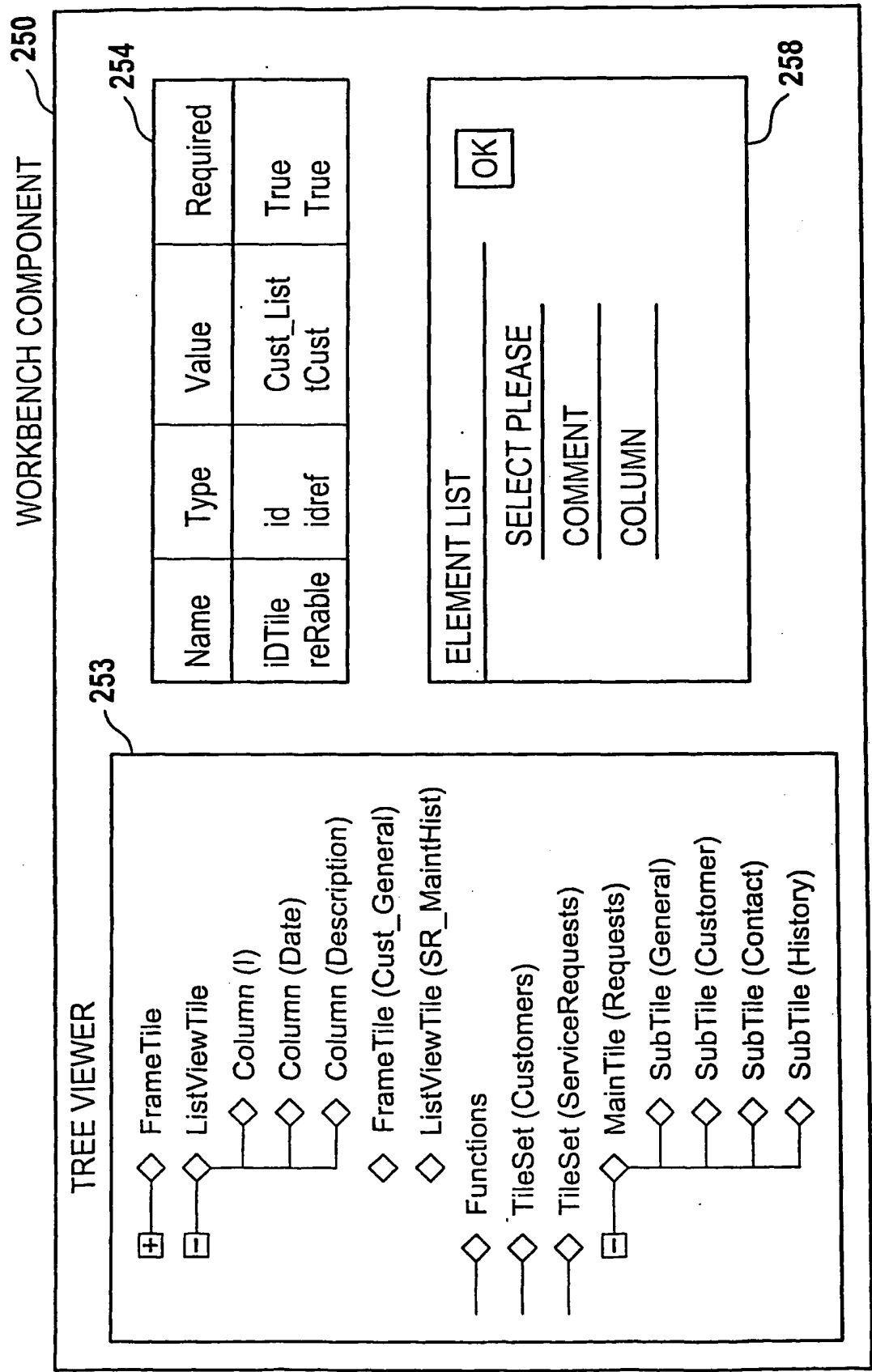


FIG. 12

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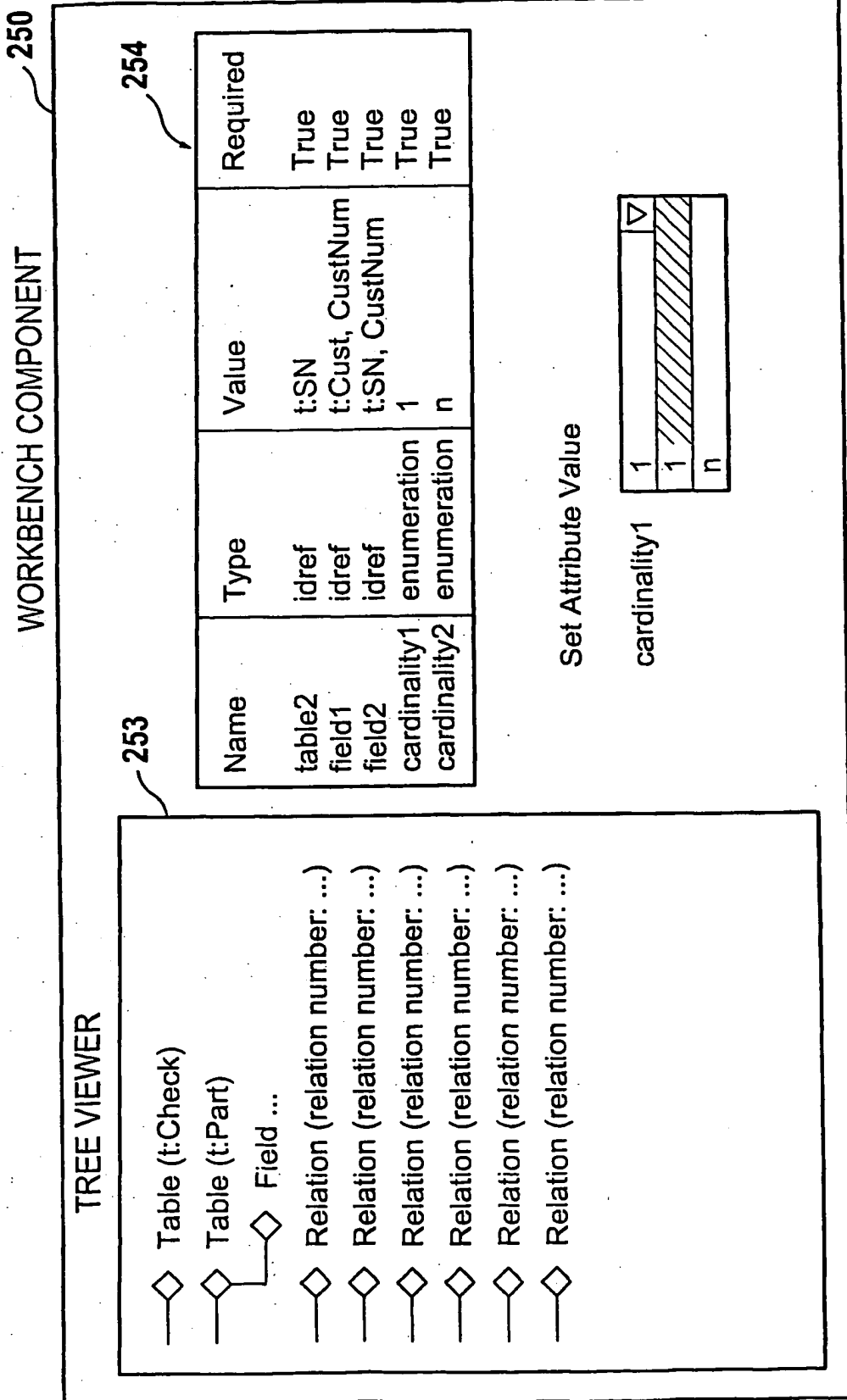
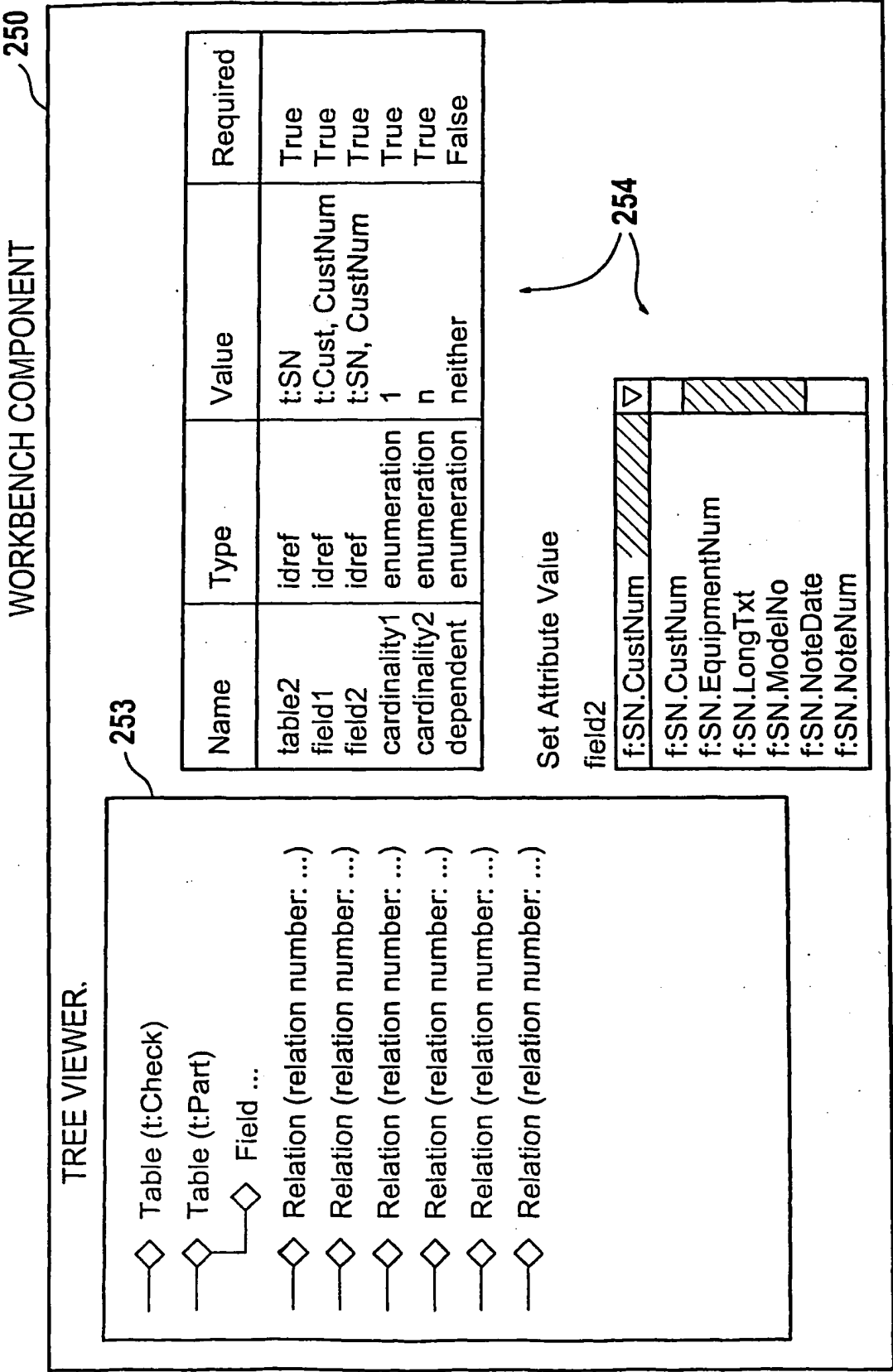


FIG. 13

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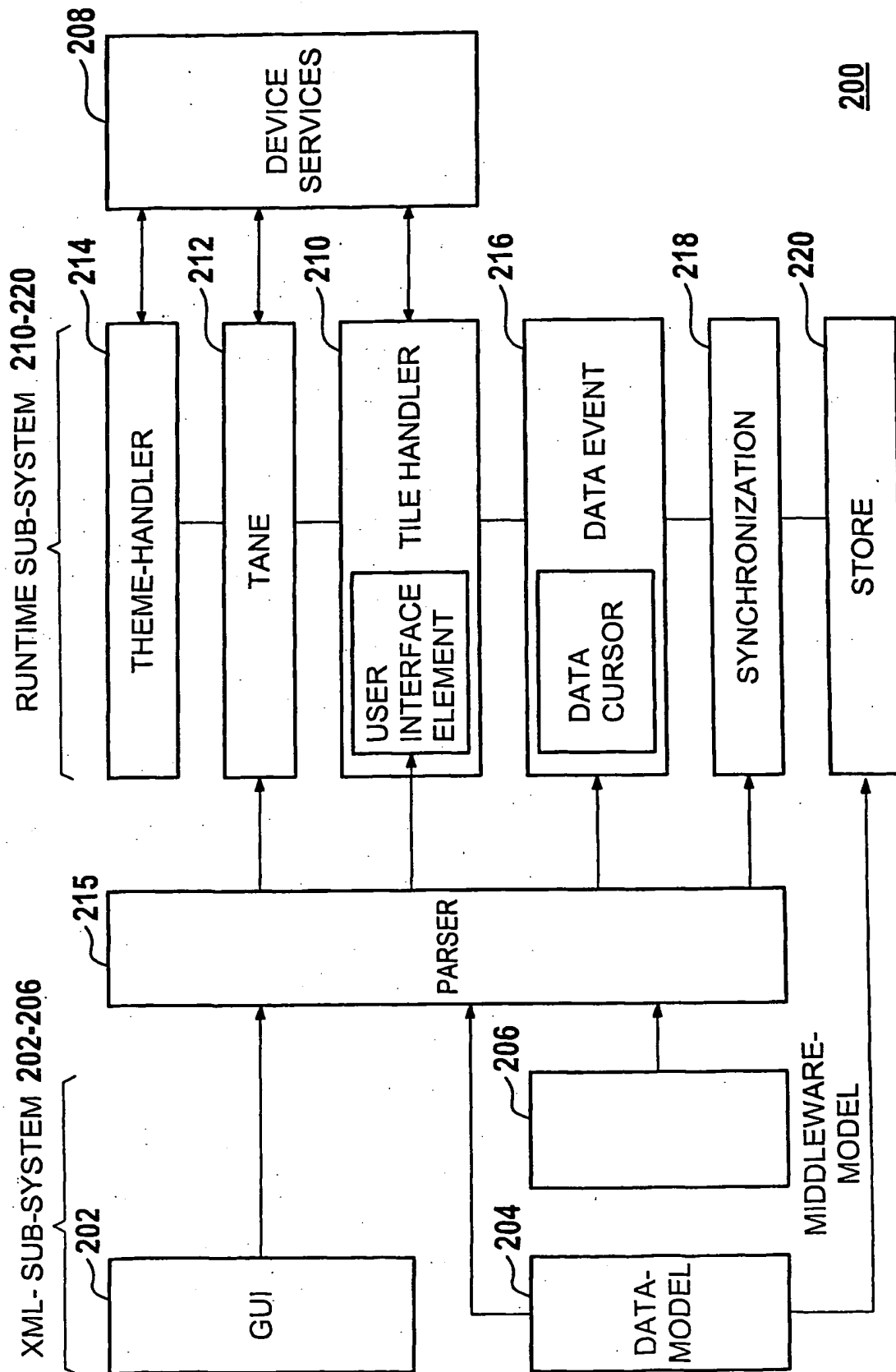


FIG. 15

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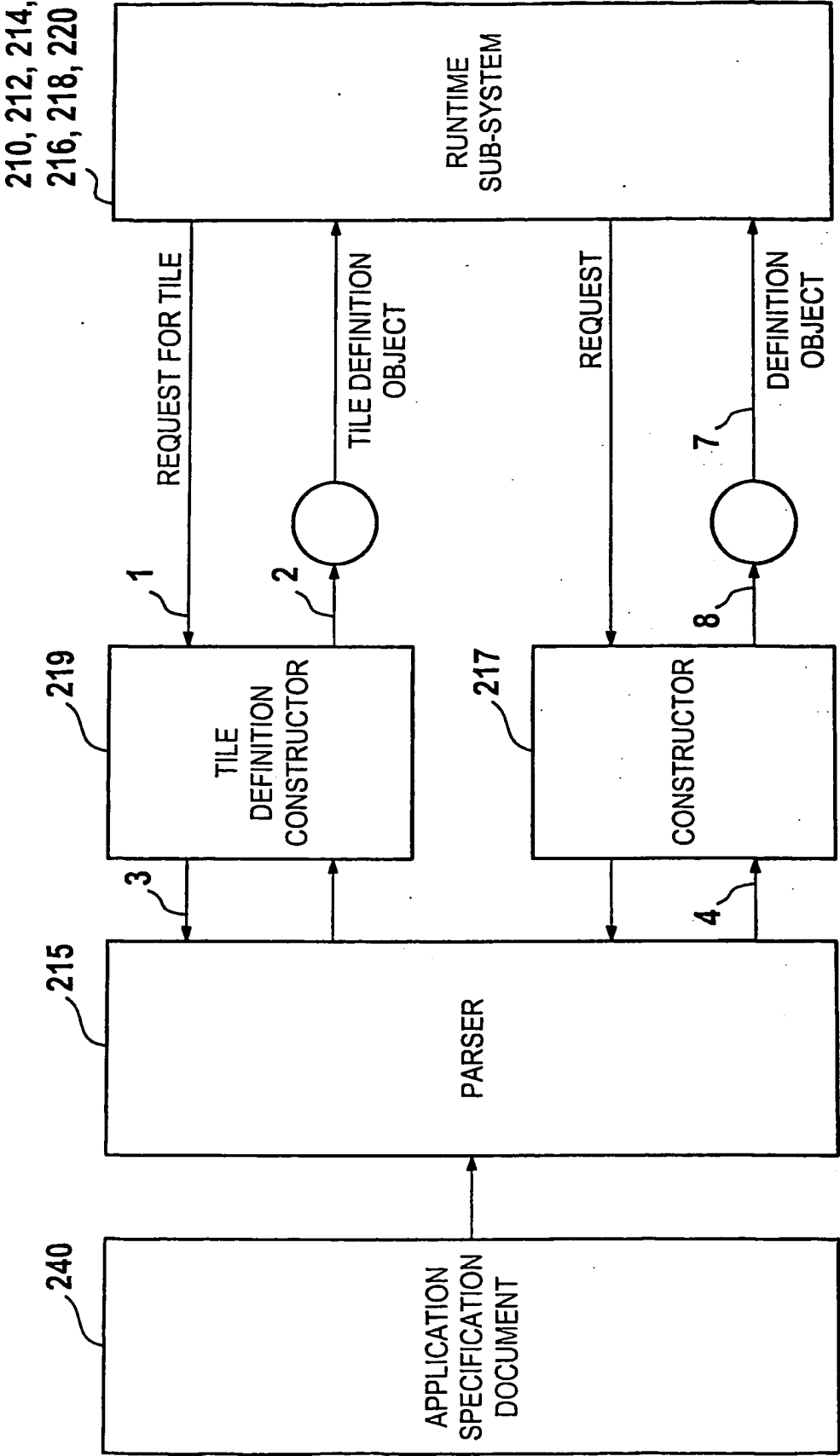


FIG. 16

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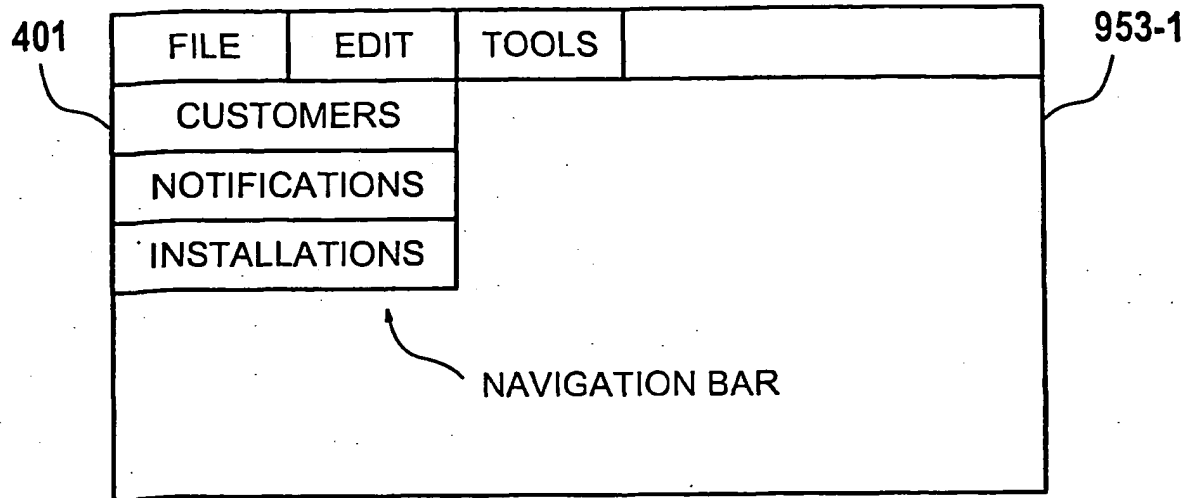


FIG. 17A

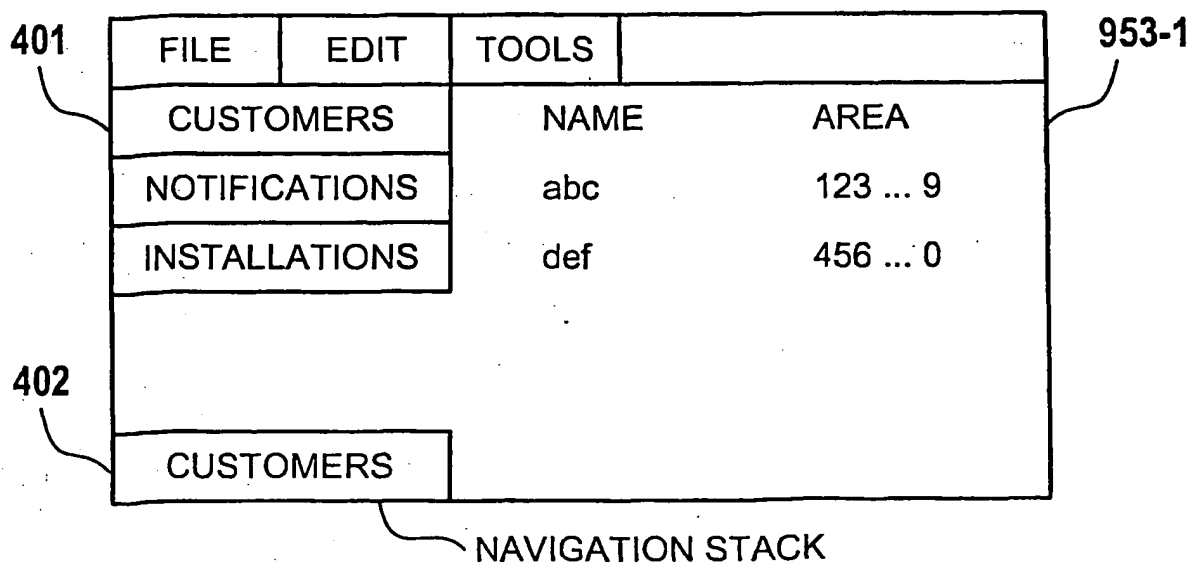


FIG. 17B

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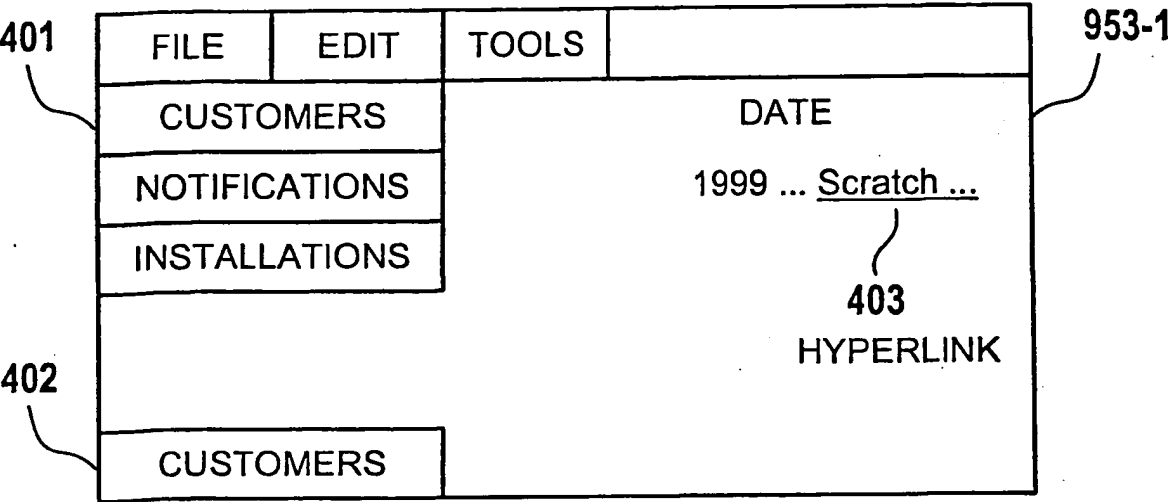


FIG. 17C

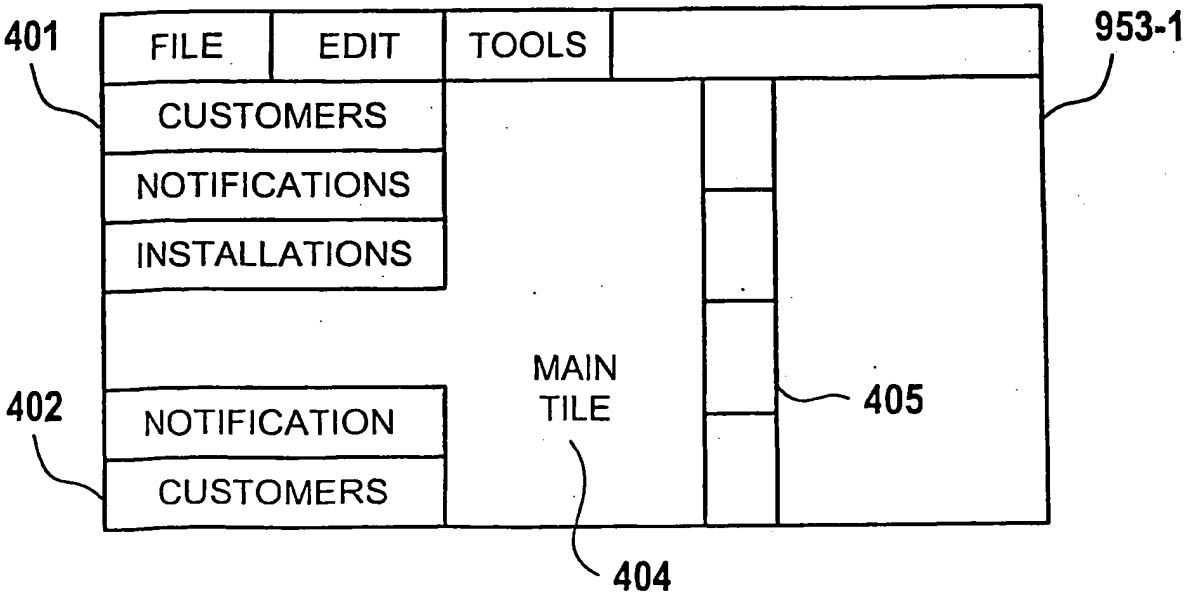


FIG. 17D

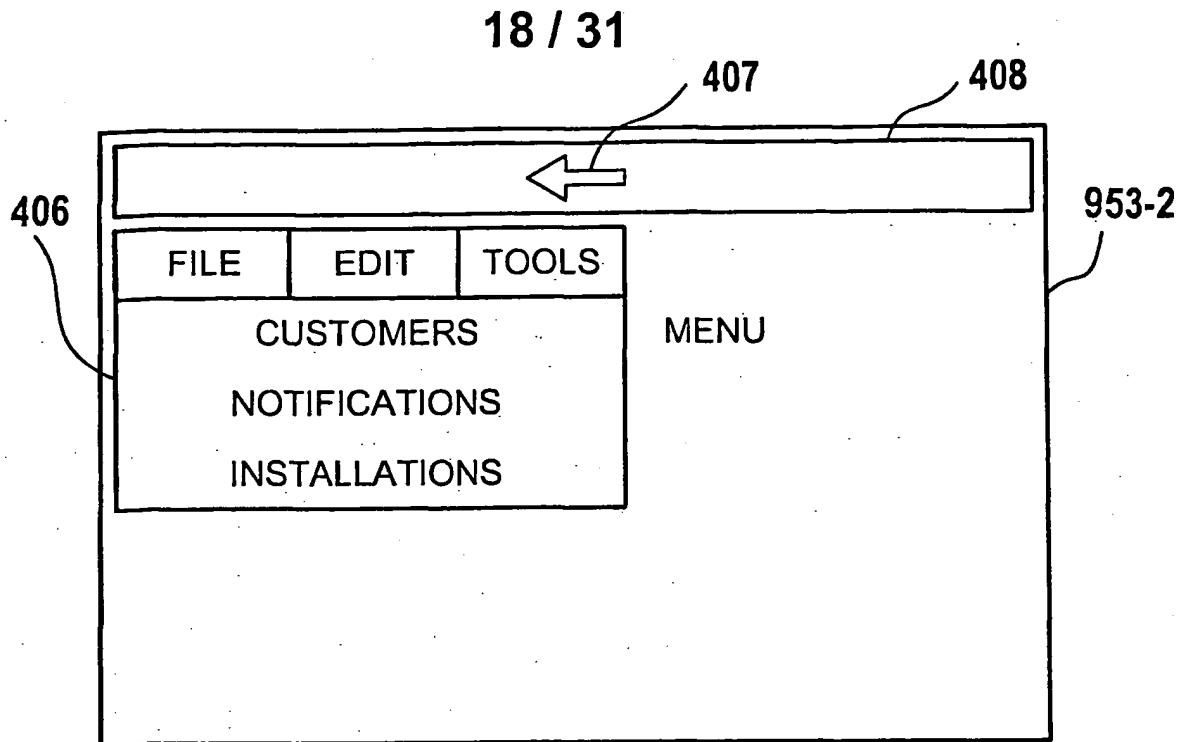


FIG. 18A

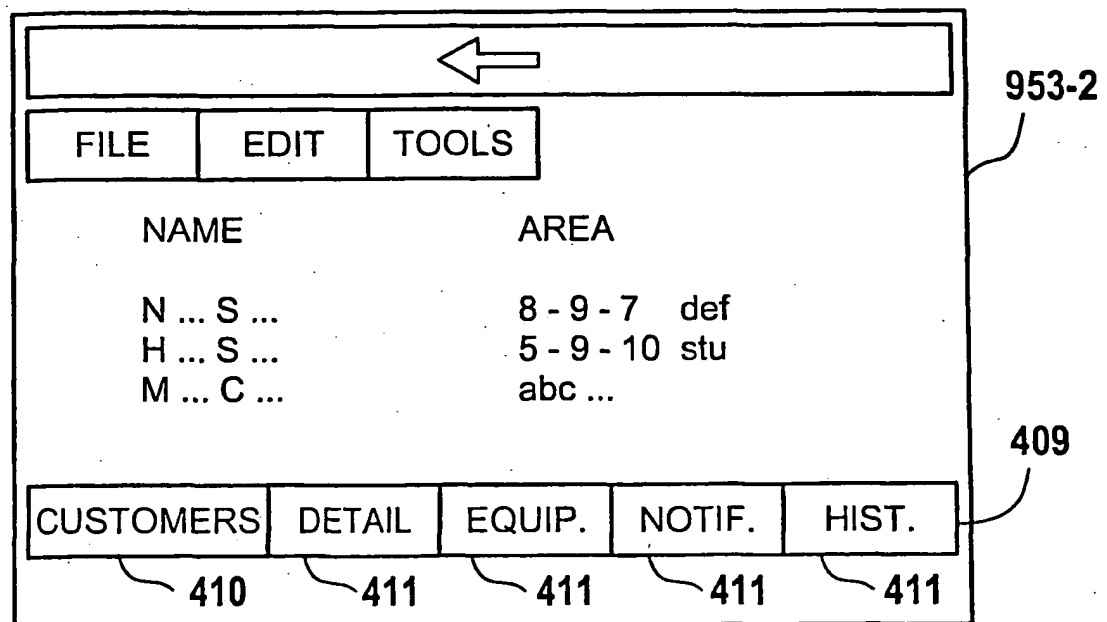


FIG. 18B

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953-2

←

FILE EDIT TOOLS

CUSTOMER # 777
NAME N ... S...
abc
def ...

CUSTOMERS DETAIL EQUIP. NOTIF. HIST.

FIG. 18C

953-2

←

FILE EDIT TOOLS

xyz 1234

CUSTOMERS DETAIL EQUIP. NOTIF. HIST.

FIG. 18D

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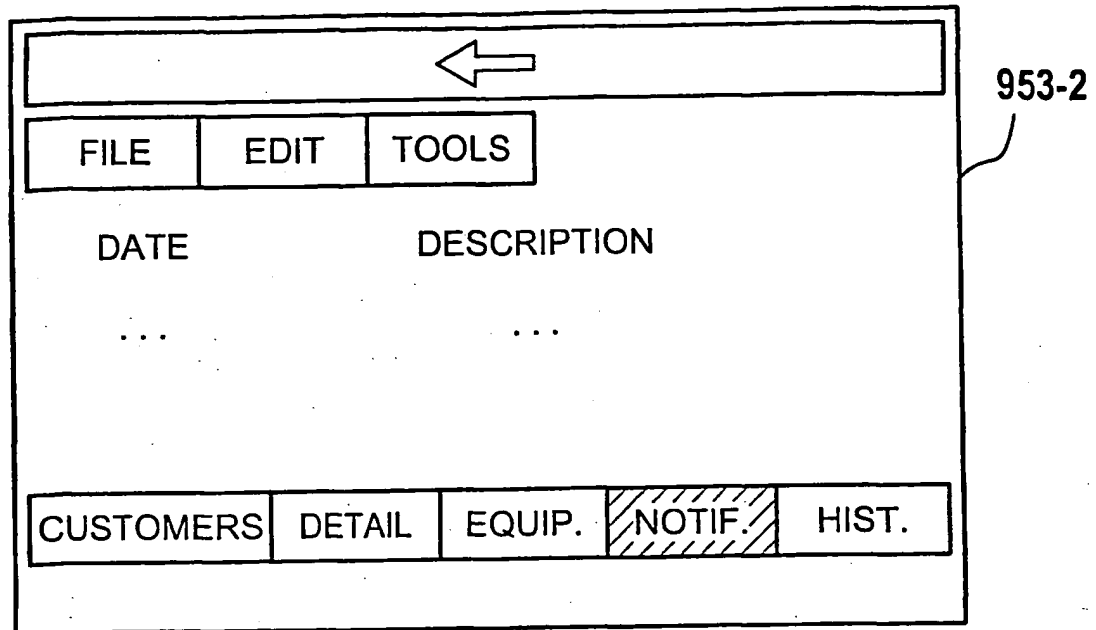


FIG. 18E

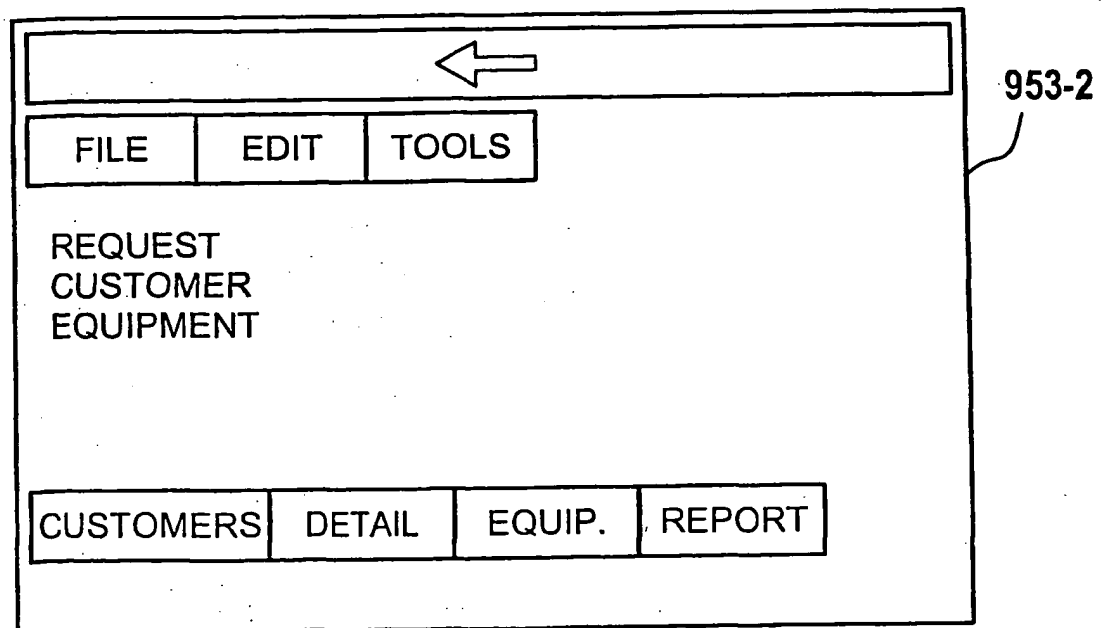


FIG. 18F

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416 CUSTOMER LIST

FILE EDIT TOOLS			
CUSTOMERS NOTIFICATIONS INSTALLATIONS	<u>ID</u>	<u>NAME</u>	<u>AREA</u>
	415		412
	1234	abcd	xyz
	777	efg	stu
	<u>MODEL</u>	<u>ID</u>	<u>DATE</u>
	414		413
			<u>DESCRIPTION</u>

953-3

FIG. 19A

FILE EDIT TOOLS			
CUSTOMERS NOTIFICATIONS INSTALLATIONS	415		<u>CUSTOMER</u>
			412
			1234
			abcd
	<u>MODEL</u>	<u>ID</u>	<u>DATE</u>
	414		413
			<u>DESCRIPTION</u>

953-3

FIG. 19B

FILE EDIT TOOLS			
CUSTOMERS NOTIFICATIONS INSTALLATIONS	415		412
	<u>DESCRIPTION</u>		
	414		413

953-3

FIG. 19C

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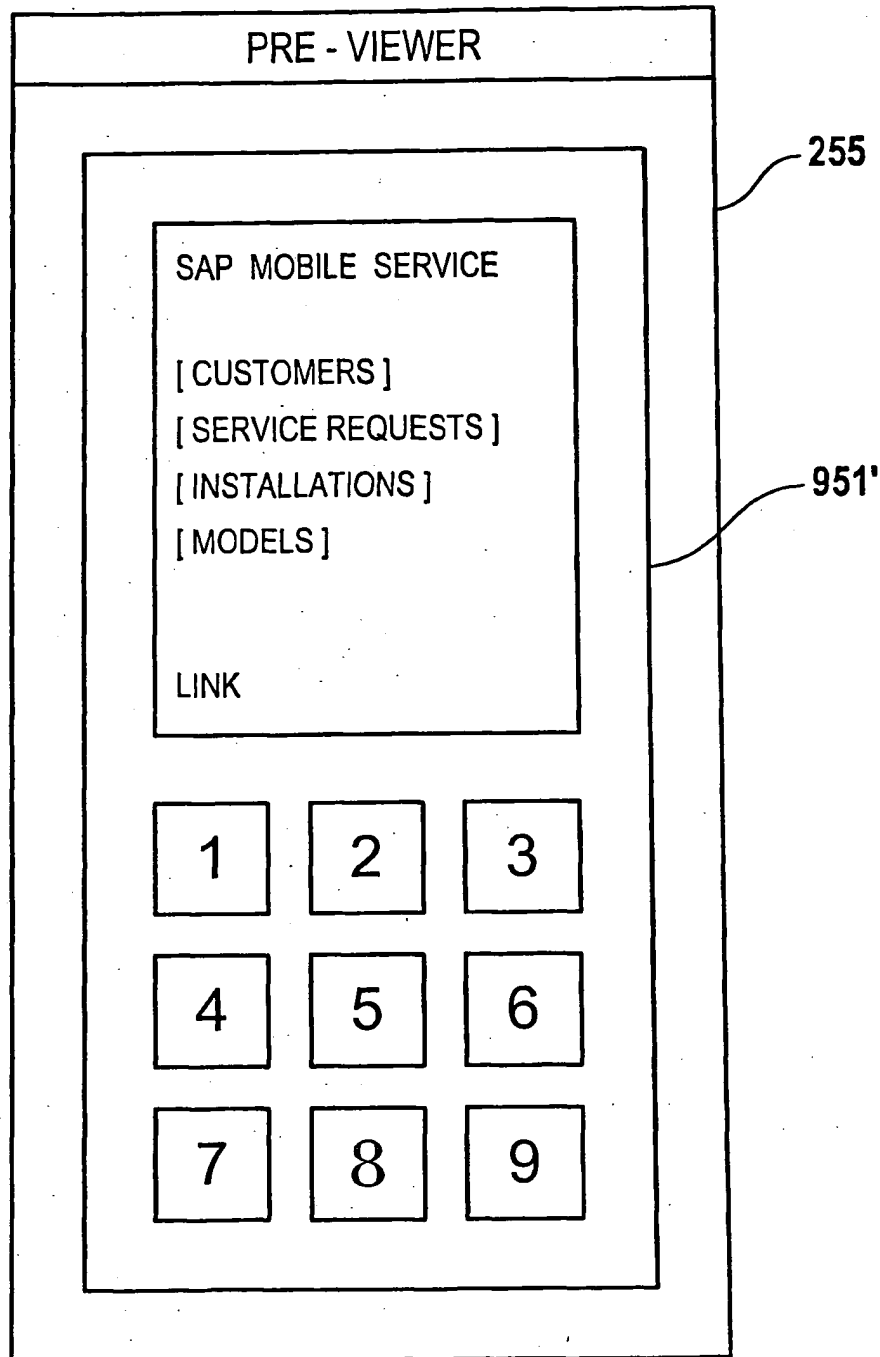


FIG. 20A

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PRE - VIEWER

255

951'

MENU CUSTOMERS
TO FIND, ENTER DATA
IN ONE OR MORE OF
THE FOLLOWING
SEARCH FIELDS:

OK

1	2	3
4	5	6
7	8	9

FIG. 20B

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PRE - VIEWER

SEARCH CUSTOMERS:
NAME
ABC

OK ALPHA

1 2 3

4 5 6

7 8 9

255

951'

FIG. 20C

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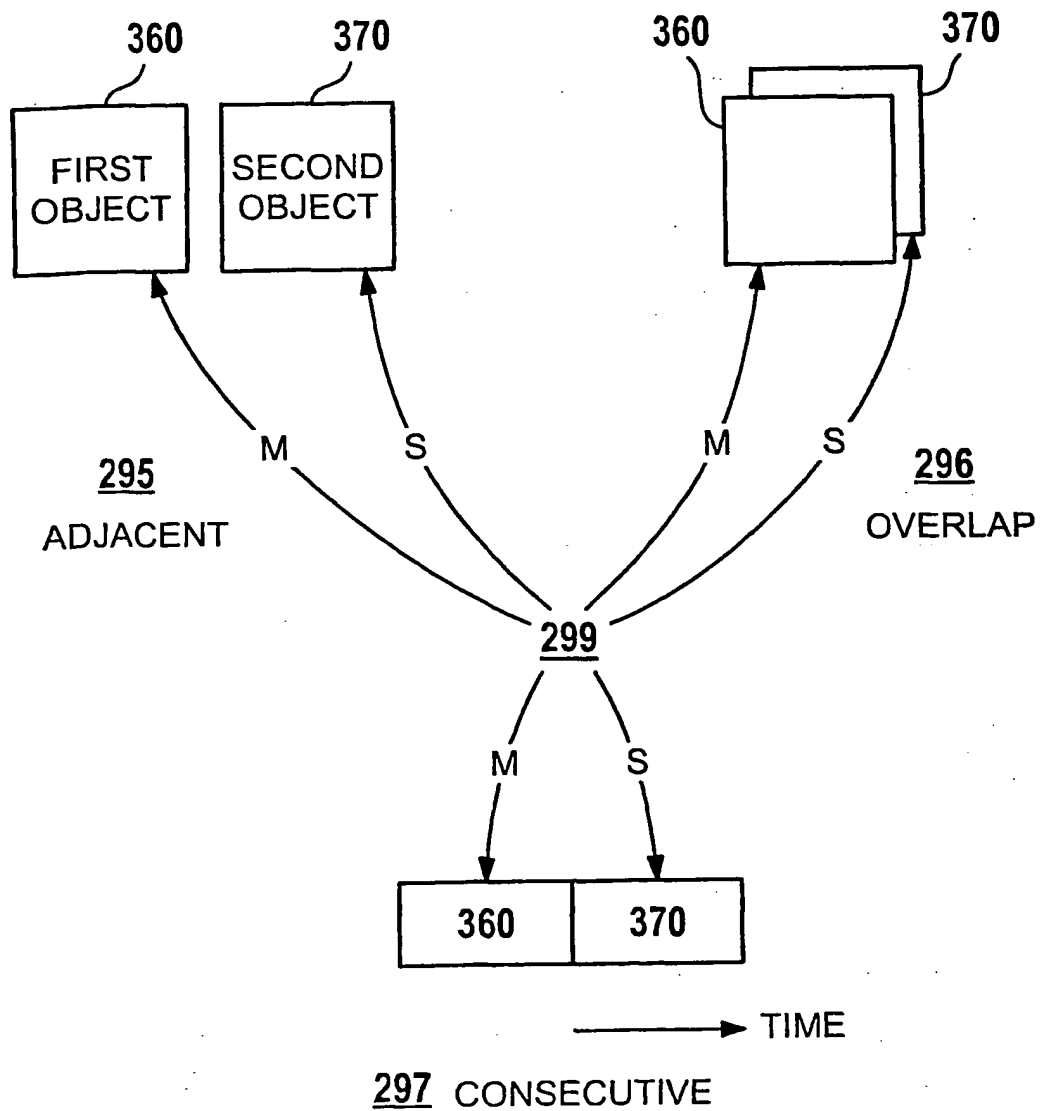


FIG. 21

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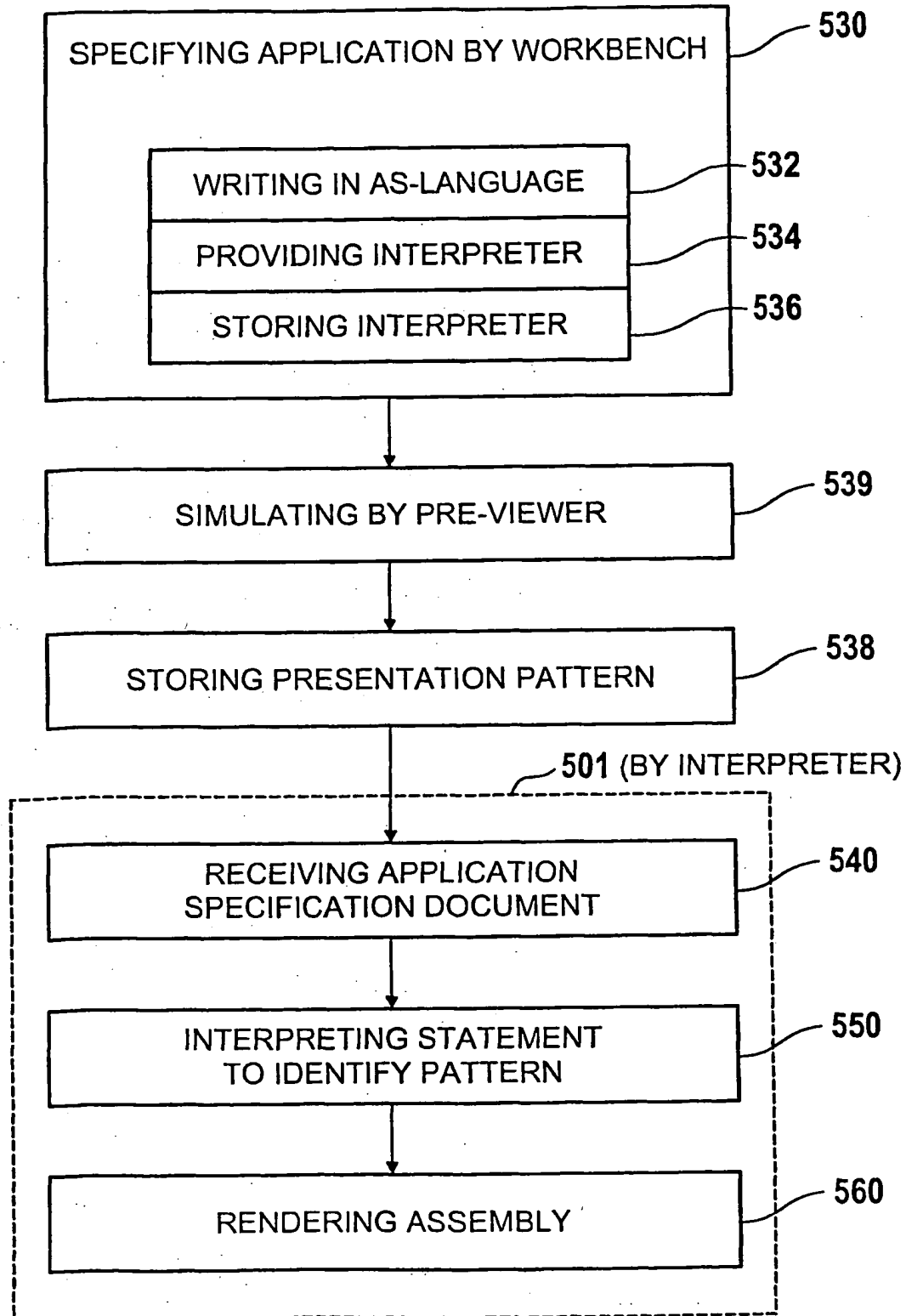


FIG. 22

500

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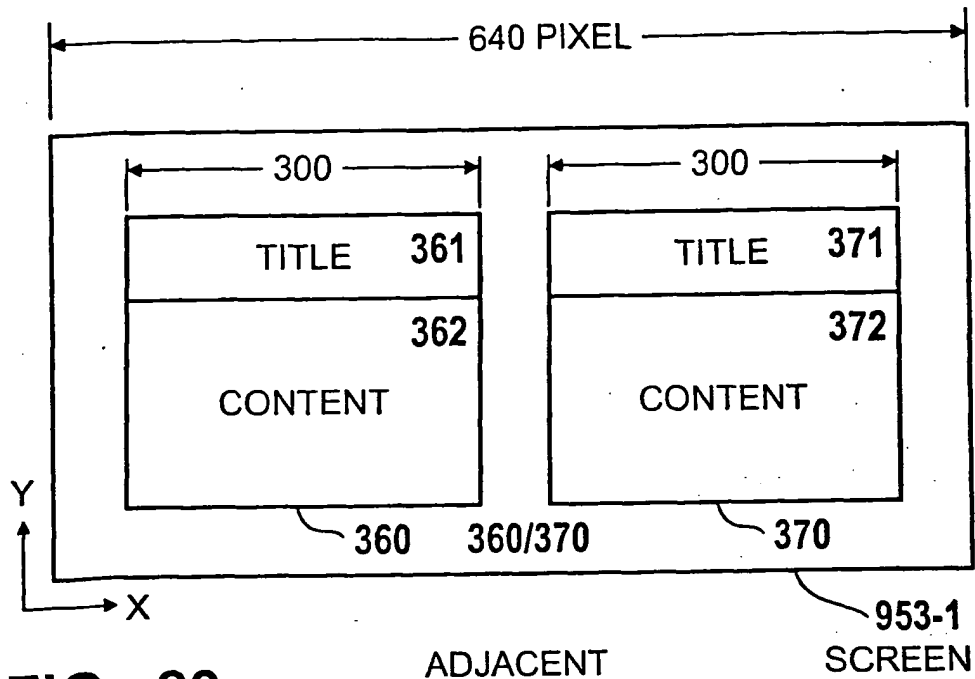


FIG. 23

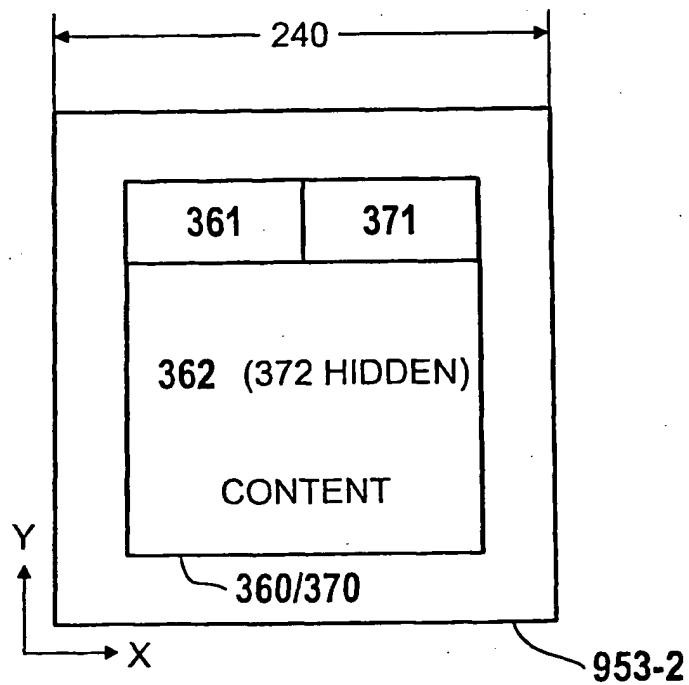


FIG. 24

OVERLAP

SCREEN

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



- (1)  Welcome to the telephony sales force automation system. Please select an item from the main menu. They are customers, contacts and activities.
- (2)  Contacts
- (3)  The selected item is contacts.
- (4)  Search item with F
- (5)  There is one item. Item 1 ... of The overview of the selected contact is as follows: The contact name is F... . The email address is F... @com. What would you like to do now? You can obtain information about the contact history for this contact. You can also obtain more information about this contact. Alternatively, you can go back to the main menu, or ask for repeating what you just heard.
- (6)  Check the contact detail.

FIG. 25

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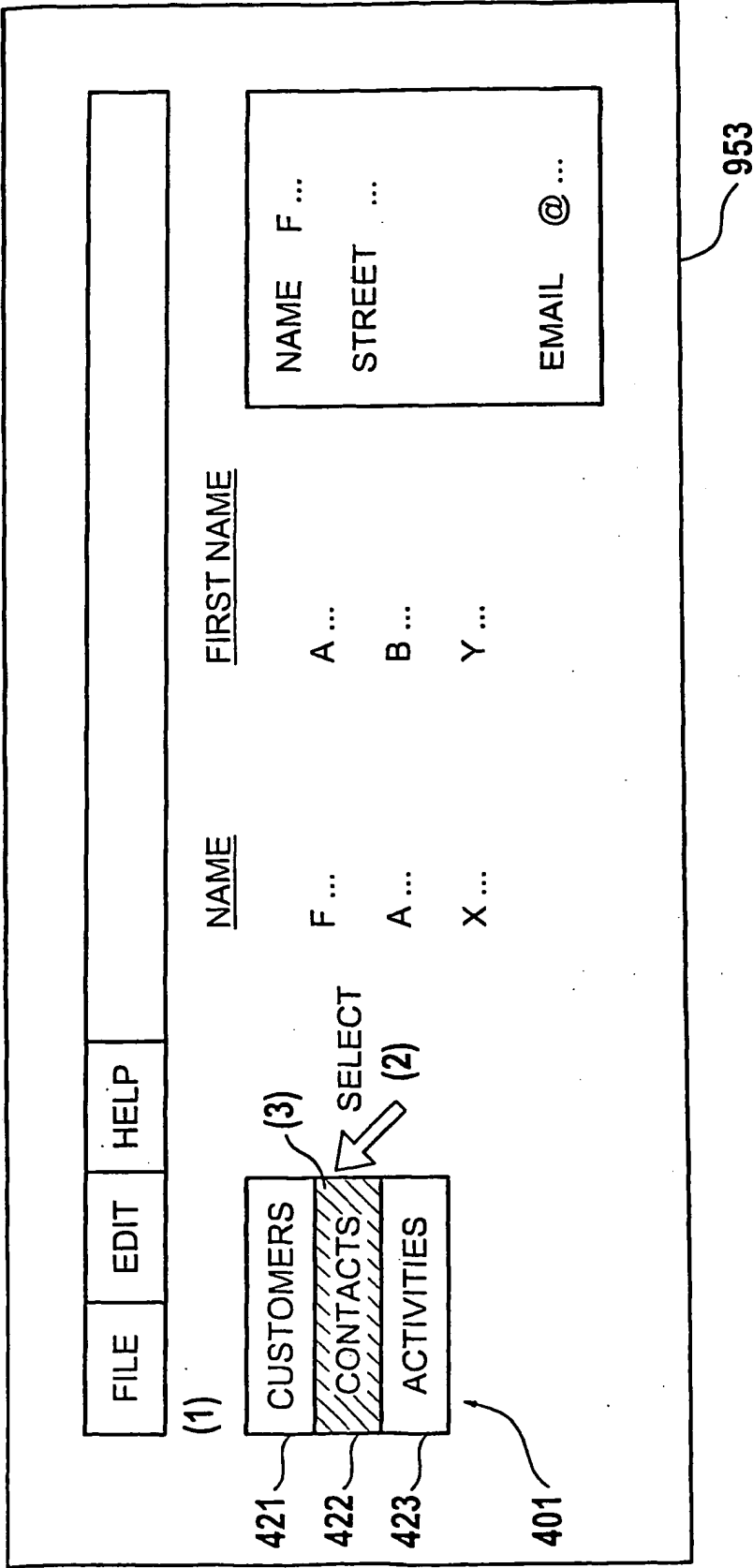


FIG. 26

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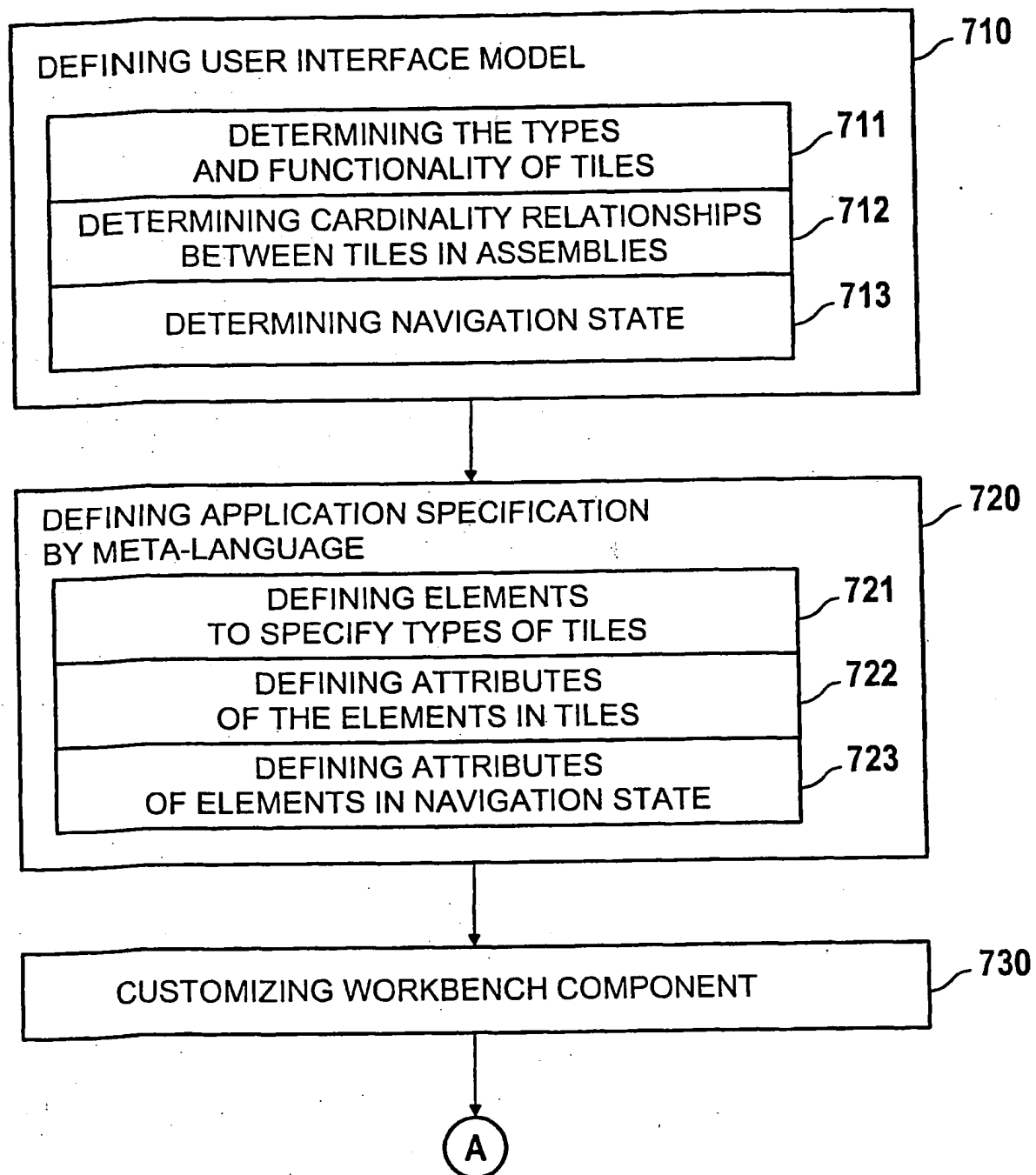


FIG. 27

700

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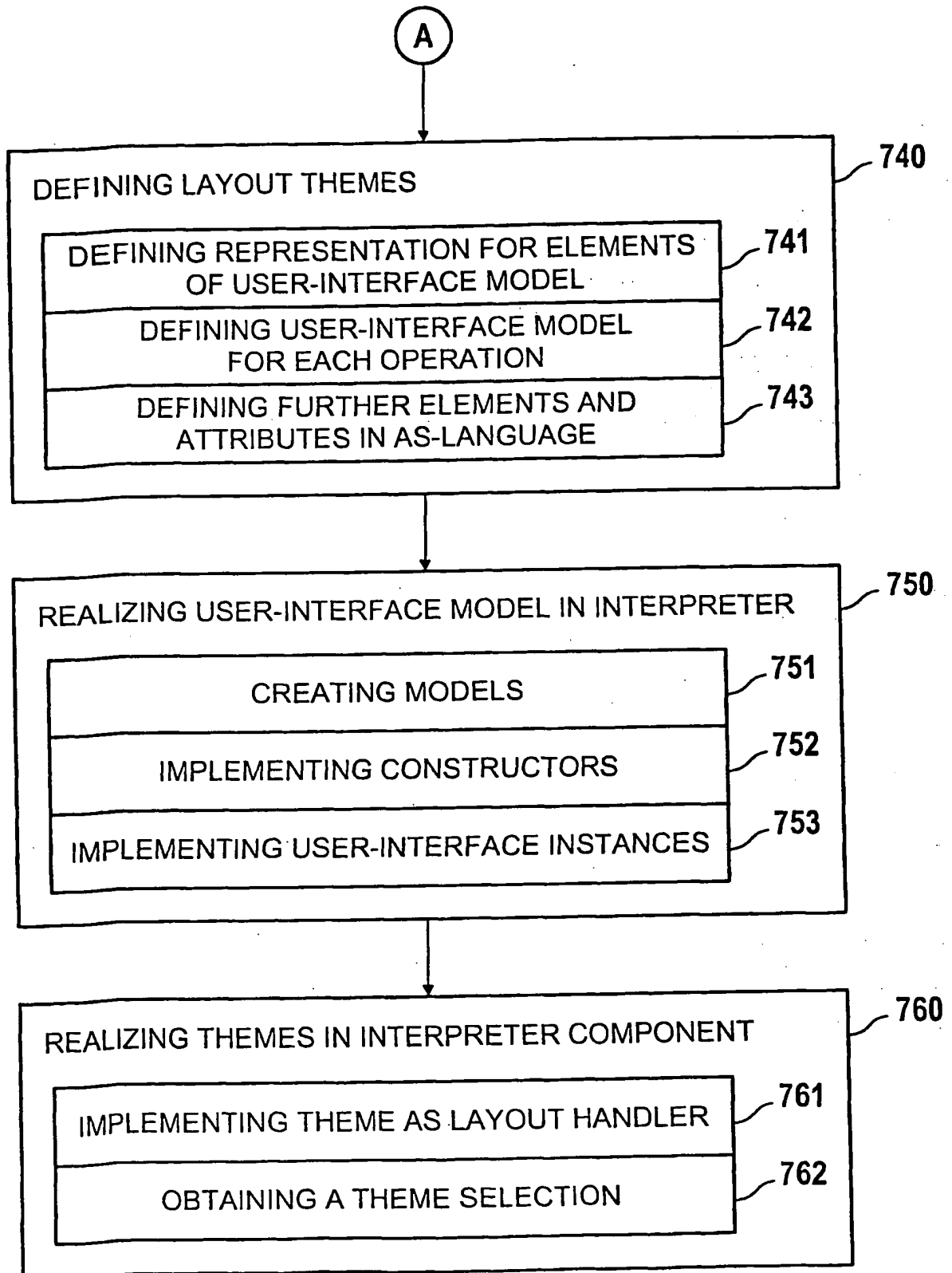


FIG. 28

700